


CURRICULUM VITAE

Andrea Schiffo

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Date of birth: 06 / 09 / 1986



EDUCATION

PRE-UNIVERSITY (< 2005)

Italian secondary school diploma @ ITC A. Zanon: COMMERCIAL & TECHNICAL CERTIFICATE
– Diploma di Perito Commerciale e Ragioniere Programmatore

UNIVERSITY (2005 → 2010)

1st level Degree in Computer Science @ Università degli Studi di Udine - Laurea di Primo livello in Informatica

Facoltà di Scienze Matematiche Fisiche e Naturali

LANGUAGES

Italiano English Français

EMPLOYMENT

OVERIT (2012 → now)

Application Maintenance, Functional + Technical Analysis on User Requirements and Software Development for business critical Work Force Management application serving a primary italian utility distribution company; server-side and client-side application management with over 1000 iPad devices on field; I have contributed structuring the internal development and operative process, coordinating the HelpDesk and Dev team into the realisation of new features under user requirements, constantly interacting both with the client to strictly meet the requirements and the rest of the team, in order to organise and plan the team work, the deadlines and release plans; I have been employed in bug-fixing, testing and training; I have contributed to several data migration processes (from application to application), led the platform update process of the core web application, and supported different projects when knowledge of domain and application was needed.

The company has been listed in Gartner's 2014 Magic Quadrant for Field Service Management.

CONSULT SERVICE (2010 → 2012)

Webmaster, Content Editor, Webmarketing

REPLY (2011)

Data Gathering, Data Entry for primary communication company

FREELANCE (2010 → now)

IT consulting, Webmaster for small businesses

DARWIN ITALIA (2009)

Stage, Technical writer on ERP proprietary product

SKILLS

Linux **Windows** iOS **Android** MSOffice **LibreOffice** Java **Eclipse** PHP
VisualBasic HTML **CSS** XML **SQL** **Oracle** MS-SQLServer **MySQL** SQLite
Joomla Wordpress **Drupal** Magento LAMPP-XAMPP **OracleWLS** ApacheTomcat Testing
BugReporting Development **Object-Oriented Programming**
ProjectManagement **TeamLead** Communication **Agile** WebDesign Graphics
TechnicalWriting HelpDesk **ProblemSolving** SystemIntegration
UserRequirements **HTTP** SOAP REST